LCB Members

Please be reminded that we are back to in-person meetings. LCB members attending via Zoom may participate but may not vote and will be counted as absent for attendance purposes.

Join Zoom Meeting for Public viewing and comment only

Time: May 16, 2023 09:00 AM Eastern Time (US and Canada)

https://us02web.zoom.us/j/89197184623?pwd=Y3hsTkwrLzhLcDZI WnlvQkNJQk9GQT09

Meeting ID: 891 9718 4623

Passcode: 299810

One tap mobile

+13052241968,,89197184623#,,,,*299810# US

+13126266799,,89197184623#,,,,*299810# US (Chicago)



Local Coordinating Board (LCB) MEETING AGENDA

May 16, 2023 – 9:15 A.M. 310 Court Street, 1st Floor Conf. Room Clearwater, FL 33756

THE PLANNING COUNCIL AND METROPOLITAN PLANNING ORGANIZATION FOR PINELLAS COUNTY

- 1. CALL TO ORDER AND INTRODUCTIONS
- 2. PUBLIC COMMENT PERTAINING TO ITEMS NOT ON THE AGENDA
- 3. APPROVAL OF MINUTES February 21, 2023
- 4. BOARD ACTIONS CONCERNING THE TD PROGRAM
- 5. ANNUAL APPROVAL OF GRIEVANCE PROCEDURES
- 6. RATE MODEL
- 7. TDSP UPDATE
- 8. APPROVAL OF TD PROGRAM OPERATOR AND COORDINATION CONTRACTS
- 9. OVERVIEW OF TD PROGRAMS OFFERED BY PSTA

10. OTHER BUSINESS

- A. Federal Transit Administration Section 5310 Grant Update
- B. Community Transportation Coordinator (CTC) Update
- C. Commission for the Transportation Disadvantaged (CTD) Update
- D. Other

11. INFORMATIONAL ITEMS

- A. Trip/Expenditure Reports
- B. Complaints and Commendations
- 12. PUBLIC COMMENT
- 13. ADJOURNMENT

NEXT REGULARLY SCHEDULED LCB MEETING - SEPTEMBER 19, 2023

Join Zoom Meeting for Public viewing and comment only

https://us02web.zoom.us/j/89197184623?pwd=Y3hsTkwrLzhLcDZIWnlvQkNJQk9GQT09

Meeting ID: 891 9718 4623

Passcode: 299810

Public participation is solicited without regard to race, color, national origin, age, sex, religion, disability, or family status. Persons who require special accommodations under the Americans with Disabilities Act or persons who require translation services (free of charge) should contact the Office of Human Rights, 400 South Fort Harrison Avenue, Suite 300, Clearwater, Florida 33756; [(727) 464-4062 (V/TDD)] at least three days prior to the meeting.

Appeals: Certain public meetings result in actions taken by the public board, commission or agency that may be appealed; in such case persons are advised that, if they decide to appeal any decision made at a public meeting/hearing, they will need a record of the proceedings, and, for such purposes, they may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.

Forward Pinellas is committed to making our documents accessible to all audiences If you have accessibility concerns, please contact <u>info@forwardpinellas.org</u> or call 727-464-8250. Visit https://forwardpinellas.org/legal/website-accessibility-statement/ for more information.

Local Coordinating Board – May 16, 2023





SUMMARY

Anyone wishing to provide public comment on items not on the agenda may do so at this time. Each speaker will be given a maximum of five minutes.

ACTION: None required; informational item only

Local Coordinating Board - May 16, 2023

3. Approval of Minutes



SUMMARY

The minutes of the February 21, 2023, meeting and Public Workshop are attached for the LCB's review and approval.

Form 8B, Memorandum of Voting Conflict for County, Municipal, and Other Local Public Officers, is attached in the event a member of the LCB believes they have a conflict of interest with respect to any item(s) on the current agenda. This form is being provided under this item as any completed forms must be attached to the minutes of the LCB meeting.

ATTACHMENT(S):

- LCB Public Workshop Minutes February 21, 2023
- LCB Minutes February 21, 2023
- Form 8B

ACTION: Approve minutes

DRAFT

PINELLAS COUNTY LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED PROGRAM

PUBLIC WORKSHOP FEBRUARY 21, 2023 9:15 a.m.

The Pinellas County Local Coordinating Board for the Transportation Disadvantaged held its Public Workshop on Tuesday, February 21, 2023, at 9:15 a.m. at 310 Court Street, 1st Floor, Clearwater, FL.

MEMBERS PRESENT

Councilmember Patti Reed, Chair Elected Official

Brian Scott, Vice Chair Transportation Provider for Profit Representative

Jody Armstrong Local Agency for Persons with Disabilities

Joseph Camera Public Education – Pinellas County Schools

Gloria Lepik-Corrigan TD Rider

Emily Hughart Agency for Health Care Administration

Duncan Kovar Over 60

Michelle Tavares Florida Department of Elder Affairs

Tracy Noyes FDOT Ross Silvers (ex officio) PSTA

Loretta Statsick Citizen Representative

Michael Taylor Regional Agency for Persons with Disabilities

MEMBERS ABSENT

Ivonne Carmona Department of Children and Families
Yaridis Garcia Children At Risk – Juvenile Welfare Board

Amanda Honingford - Zoom Department of Blind Services
Heath Kirby Local Medical Community

Zeffery Mims Pinellas County Veterans Services

Shawna Peer Career Source Pinellas

OTHERS PRESENT

Bobbie Shay Lee BCC Denise Barnes - Zoom USF

Dana Santos - Zoom Forward Pinellas Staff
Rob Feigel Forward Pinellas Staff
Maria Kelly Forward Pinellas Staff

1. CALL TO ORDER

Chair Reed called the public workshop to order at 9:20 a.m.

2. STAFF PRESENTATION ON THE TRANSPORTATION DISADVANTAGED PROGRAM

Robert Feigel, Forward Pinellas staff, gave a presentation providing an overview of the Transportation Disadvantaged (TD) Program. The TD program is governed by Florida statues, funded by the Florida Transportation Disadvantaged Trust Fund "to provide"

efficient, life-sustain trips for persons unable to transport themselves, or purchase transportation due to physical or total disability income or age". Forward Pinellas is the designated official planning agency, and it is the official planning agency recommends a Community Transportation Coordinator (CTC). Forward Pinellas Board also appoints and staffs a Local Coordinating Board (LCB), which identifies local service needs and provides guidance for the coordination of services, which is a huge role in overseeing the implementation of the program in Pinellas County. The LCB's primary function is to monitor the CTC, which is PSTA. The CTC is the entity responsible for coordinating and delivering the transportation services to the transportation disadvantaged. The CTC contracts with operators to provide the transportation services or may do it themselves. PSTA, as the CTC, determines who is eligible to receive TD service. PSTA also determines trip eligibility and makes sure recipients are placed in the appropriate program, either DART or the TD program.

Ross Silvers, PSTA, shared information regarding the transition of TD eligible riders to the Flamingo card payment program. One of the benefits of this new program is the ease of card replacement should the card get lost or stolen. The lost or stolen card is simply turned off and a replacement card is issued with no loss of card balance. The Flamingo cards are reloadable either on-line or in-person at any qualifying agency. Bus ridership is still down by 25 to 30% from pre-pandemic levels.

In looking back on 2022, there is notable success with regional transportation by TD Tampa Bay. PSTA has been redesignated as the CTD of Pinellas County for another five years. The committee received a presentation about the Disability Achieve Center from Jody Armstrong, Persons with Disabilities representative. The committee also received a presentation on the Countywide Trends and Conditions Report showing the rate model update and the five-year update to the TDSP. Looking ahead, the CTC Evaluation presentation, Veterans Service presentation and TDSP update discussion on the grievance procedure and rate models.

3. PUBLIC COMMENT

Vice-Chair Scott opened the floor for public comment. Gloria Lepik-Corrigan inquired if the word "safely" can be added to the Florida Transportation Disadvantaged Trust Fund statement "to provide efficient, life-saving trips for persons unable to transport themselves "safely", or purchase transportation due to physical or total disability, low income or age", because although some disabled or elderly people can still drive, they do not take safety into consideration when they get behind the wheel. The committee felt that the request was consistent with the TD program. Mr. Silvers explained that right now, to qualify for transportation disadvantaged bus pass or TD Door to Door service (including late shift and direct connect), the applicant must be considered low income, regardless of a disability or they are over 60. Discussion ensued on who or what defines disability and eligibility for the TD program. Mr. Feigel would like to do some research and bring this question back as a further discussion topic. Public Workshop was adjourned at 9:45 am.

DRAFT

PINELLAS COUNTY LOCAL COORDINATING BOARD FOR THE TRANSPORTATION DISADVANTAGED PROGRAM MEETING MINUTES FEBRUARY 21, 2023

The Pinellas County Local Coordinating Board for the Transportation Disadvantaged met on Tuesday, February 21, 2023, at 9:15 a.m. at 310 Court Street, 1st Floor Conference Room, Clearwater, FL.

MEMBERS PRESENT

Councilmember Patti Reed, Chair Elected Official

Brian Scott, Vice Chair Transportation Provider for Profit Representative

Jody Armstrong Local Agency for Persons with Disabilities

Joseph Camera Public Education – Pinellas County Schools

Gloria Lepik-Corrigan TD Rider

Emily Hughart Agency for Health Care Administration

Duncan Kovar Over 60

Michelle Tavares Florida Department of Elder Affairs

Tracey Noyes FDOT Ross Silvers (ex officio) PSTA

Loretta Statsick Citizen Representative

Michael Taylor Regional Agency for Persons with Disabilities

MEMBERS ABSENT

Ivonne Carmona Department of Children and Families
Yaridis Garcia Children At Risk – Juvenile Welfare Board

Amanda Honingford - Zoom Department of Blind Services Heath Kirby Local Medical Community

Zeffery Mims Pinellas County Veterans Services

Shawna Peer Career Source Pinellas

OTHERS PRESENT

Bobbie Shay Lee BCC Denise Barnes - Zoom USF

Dana Santos - Zoom Forward Pinellas Staff
Rob Feigel Forward Pinellas Staff
Maria Kelly Forward Pinellas Staff

1. CALL TO ORDER

Chair Reed called the meeting to order at 9:45 a.m., following the LCB Public Hearing meeting.

2. PUBLIC COMMENT ON ITEMS NOT ON THE AGENDA

No comments were made under this item.

3. APPROVAL OF MINUTES - September 21, 2021

The meeting minutes were approved with no corrections. Brian Scott motioned approval, Michael Taylor seconded the motion and it passed with a unanimous vote.

4. BOARD ACTIONS CONCERNING THE TD PROGRAM

Mr. Rob Feigel, Forward Pinellas staff, shared there were no actions regarding the TD program.

5. VETERANS SERVICE PRESENTATION

Mr. Feigel shared that Mr. Zeffery Mims had to cancel for today.

6. COMMUNITY TRANSPORTATION COORDINATOR (CTC) REVIEW

Mr. Feigel shared a presentation on the CTC review. The Local Coordinating Board is charged with evaluating the Community Transportation Coordinator (CTC), namely PSTA, every five years. Forward Pinellas as requested PSTA to be redesignated as the CTC for another five years. The LCB formed a subcommittee in the fall to assist with the evaluation. Michael Taylor, Jody Armstrong, and Duncan Kovar met with Ross Silvers of PSTA and Rob Feigel on February 10, 2023, to review and discuss the initial draft of the CTC Review Workbook. PSTA has demonstrated its capability of providing transportation services to the TD population and continue to find innovated ways to provide transportations services. The CTC Evaluation review process was shared and showed compliance with Chapter 427, Florida Statutes and Rule 41-2, Florida Administrative Code, previous agreement comparisons, contractor evaluations, and rider surveys. Questions were taken and appropriately answered. Gloria Lepik-Corrigan made a motion that the LCB approve the Draft CTC Review Report and Workbook. This was seconded by Loretta Statsick and passed with a unanimous vote.

7. ANNUAL REVIEW OF THE LCB BYLAWS

Mr. Feigel discussed that the Commission for the Transportation Disadvantaged (CTD) requires that the Local Coordinating Board (LCB) review and approve its bylaws annually. There were no changes recommended to the LCB Bylaws at this time. Questions were taken and appropriately answered. Brian Scott made a motion to approve the LCB bylaws for 2023. Jody Armstrong seconded the motion and it passed with a unanimous vote.

8. ANNUAL APPROVAL OF THE FEDERAL POVERTY GUILDLINES

Mr. Feigel shared information on the federal poverty guidelines. Eligibility for the TD Program is based on the individual's household monthly income, which must be at or below 200% of the federal guidelines. A table of the 2022- and 2023-income limit guidelines comparison was provided in the agenda packet for review and approval. Questions were taken and appropriately answered. Jody Armstrong motioned to

approve the 2023 guidelines. Gloria Lepik-Corrigan seconded the motion and it passed with a unanimous vote

9. OTHER BUSINESS

A. Federal Transit Administration Section 5310 Grant Update 1:10

Ms. Tracy Noyes, FDOT, updated the LCB on the 5310 Grant. Applications for the 5310 Grant were submitted to the district for review, then they will move on to Tallahassee for review by the end of March. Arbitration for procurement contracts is still underway due to a huge increasing in pricing and availability on parts. There should be some clarification by July. Conversations with the contracted agency's include requesting they include their inventory into the transit system database used by FDOT. This allows better coordination between the agency's and FDOT. Currently underway are evaluations of the needs assessments and operation assessments after Covid. FDOT has been doing onsite visits to the agencies for training since there has been a great deal of personnel turnover, which has been effective.

B. CTC Update

Ross Silvers, PSTA, provided an update to the committee. PSTA just began taking open payments for buses, such as Apple pay, goggle pay, or credit/debit card directly on the Flamingo fare card reader to pay the fare. Grant dollars were used to integrate the Direct Connect Program with Transit App. Transit App is the main program used by riders to plan their bus trip and now they can see the Direct Connection options. Direct Connect is the program where riders use Uber, Lyft, Taxi or Wheelchair to get to one of the 24 PSTA designated transfer locations and PSTA pays the first \$5.00 of the cost of the trip. SunRunner is going well and there is talk about extended the free fare period another six months. TD Tampa Bay is the grant awarded from the TD Commission to provide cross county trips, between Hillsborough, Pasco, and Pinellas County, to people who are TD eligible and to provide some door-to-door trips, on a very limited basis, within Hillsborough and Pasco Counties.

C. CTD Update

Mr. Feigel shared the CTD update earlier in the meeting. Legislative TD Day is coming up in early March.

D. Other

PSTA will share a SunRunner presentation at the next meeting.

It was mentioned that it would be nice to see all the agencies give a presentation on their businesses sharing the changes since COVID.

10. INFORMATIONAL ITEMS

A. Trip Expenditure Reports

The trip/expenditure reports were emailed to the committee. The ridership is coming back on all the services with new records on paratransit and mobility on demand.

B. Complaints and Commendations

There was one complaint regarding the use of the TD Late Shift Program. The

complainant was misusing the program with non-qualifying trips and PSTA suspended the complainant for 6 months.

11. PUBLIC COMMENT

No public comment.

12. ADJOURNMENT

The meeting adjourned at 9:45 a.m. The next LCB meeting is May 16, 2023.

FORM 8B MEMORANDUM OF VOTING CONFLICT FOR COUNTY, MUNICIPAL, AND OTHER LOCAL PUBLIC OFFICERS

LAST NAME—FIRST NAME—MIDDLE I	NAME OF BOARD, COUNCIL, COMMISSION, AUTHORITY, OR COMMITTEE					
MAILING ADDRESS		THE BOARD, CO WHICH I SERVE		UTHORITY OR COMMITTEE ON		
CITY	COUNTY	□ CITY	□ COUNTY	OTHER LOCAL AGENCY		
OTT	COONTT	NAME OF POLIT	FICAL SUBDIVISION:			
DATE ON WHICH VOTE OCCURRED		MY POSITION IS				
			☐ ELECTIVE	□ APPOINTIVE		

WHO MUST FILE FORM 8B

This form is for use by any person serving at the county, city, or other local level of government on an appointed or elected board, council, commission, authority, or committee. It applies equally to members of advisory and non-advisory bodies who are presented with a voting conflict of interest under Section 112.3143, Florida Statutes.

Your responsibilities under the law when faced with voting on a measure in which you have a conflict of interest will vary greatly depending on whether you hold an elective or appointive position. For this reason, please pay close attention to the instructions on this form before completing the reverse side and filing the form.

INSTRUCTIONS FOR COMPLIANCE WITH SECTION 112.3143, FLORIDA STATUTES

A person holding elective or appointive county, municipal, or other local public office MUST ABSTAIN from voting on a measure which inures to his or her special private gain or loss. Each elected or appointed local officer also is prohibited from knowingly voting on a measure which inures to the special gain or loss of a principal (other than a government agency) by whom he or she is retained (including the parent organization or subsidiary of a corporate principal by which he or she is retained); to the special private gain or loss of a relative; or to the special private gain or loss of a business associate. Commissioners of community redevelopment agencies under Sec. 163.356 or 163.357, F.S., and officers of independent special tax districts elected on a one-acre, one-vote basis are not prohibited from voting in that capacity.

For purposes of this law, a "relative" includes only the officer's father, mother, son, daughter, husband, wife, brother, sister, father-in-law, mother-in-law, son-in-law, and daughter-in-law. A "business associate" means any person or entity engaged in or carrying on a business enterprise with the officer as a partner, joint venturer, coowner of property, or corporate shareholder (where the shares of the corporation are not listed on any national or regional stock exchange).

ELECTED OFFICERS:

In addition to abstaining from voting in the situations described above, you must disclose the conflict:

PRIOR TO THE VOTE BEING TAKEN by publicly stating to the assembly the nature of your interest in the measure on which you are abstaining from voting; and

WITHIN 15 DAYS AFTER THE VOTE OCCURS by completing and filing this form with the person responsible for recording the minutes of the meeting, who should incorporate the form in the minutes.

APPOINTED OFFICERS:

Although you must abstain from voting in the situations described above, you otherwise may participate in these matters. However, you must disclose the nature of the conflict before making any attempt to influence the decision, whether orally or in writing and whether made by you or at your direction.

IF YOU INTEND TO MAKE ANY ATTEMPT TO INFLUENCE THE DECISION PRIOR TO THE MEETING AT WHICH THE VOTE WILL BE TAKEN:

• You must complete and file this form (before making any attempt to influence the decision) with the person responsible for recording the minutes of the meeting, who will incorporate the form in the minutes. (Continued on other side)

APPOINTED OFFICERS (continued)

- A copy of the form must be provided immediately to the other members of the agency.
- The form must be read publicly at the next meeting after the form is filed.

IF YOU MAKE NO ATTEMPT TO INFLUENCE THE DECISION EXCEPT BY DISCUSSION AT THE MEETING:

- You must disclose orally the nature of your conflict in the measure before participating.
- You must complete the form and file it within 15 days after the vote occurs with the person responsible for recording the minutes of the
 meeting, who must incorporate the form in the minutes. A copy of the form must be provided immediately to the other members of the
 agency, and the form must be read publicly at the next meeting after the form is filed.

DISCLOSURE OF LOCAL	OFFICER'S INTEREST
I,, hereby disclose	that on, 20:
(a) A measure came or will come before my agency which (check one)	
inured to my special private gain or loss;	
inured to the special gain or loss of my business associate,	;
inured to the special gain or loss of my relative,	;
inured to the special gain or loss of	, by
whom I am retained; or	
inured to the special gain or loss of	, which
is the parent organization or subsidiary of a principal which has i	retained me.
(b) The measure before my agency and the nature of my conflicting into	erest in the measure is as follows:
Date Filed	Signature

NOTICE: UNDER PROVISIONS OF FLORIDA STATUTES §112.317, A FAILURE TO MAKE ANY REQUIRED DISCLOSURE CONSTITUTES GROUNDS FOR AND MAY BE PUNISHED BY ONE OR MORE OF THE FOLLOWING: IMPEACHMENT, REMOVAL OR SUSPENSION FROM OFFICE OR EMPLOYMENT, DEMOTION, REDUCTION IN SALARY, REPRIMAND, OR A CIVIL PENALTY NOT TO EXCEED \$10,000.

CE FORM 8B - EFF. 1/2000 PAGE 2

Local Coordinating Board – May 16, 2023





SUMMARY

Forward Pinellas staff will highlight Forward Pinellas Board actions since the last LCB meeting.

ATTACHMENT(S): None

ACTION: None required; informational item

Local Coordinating Board – May 16, 2023

5. Annual Approval of Grievance Procedures



SUMMARY

The LCB is responsible for reviewing and approving grievance procedures for the TD Program annually. The grievance procedures are included as an appendix in the Transportation Disadvantaged Service Plan (TDSP). Staff has reviewed the grievance procedures and is not recommending making any changes at this time.

In addition, in accordance with the procedures, a grievance committee must be established to address any matters that require their attention. The chair of the LCB appoints members to the committee and they are voted upon by the LCB. At a minimum, the grievance committee should include:

- One (1) representative of a sponsoring agency (currently Joseph Camera);
- One (1) representative of TD customers (currently Laura Statsick);
- Two (2) representatives of the LCB, members-at-large (currently Brian Scott and Jody Armstrong); and
- One (1) representative of a provider (currently Cindy Kass-Johnson).

Forward Pinellas staff will review the grievance procedures and seek committee approval of those procedures, as well as the establishment of a grievance committee.

ATTACHMENT(S): Grievance Procedures

ACTION: Approve grievance procedures and the appointment(s) to the Grievance Committee.

FORWARD PINELLAS, as the Pinellas COUNTY METROPOLITAN PLANNING ORGANIZATION, TRANSPORTATION DISADVANTAGED LOCAL COORDINATING BOARD

GRIEVANCE COMMITTEE
POLICIES AND PROCEDURES

Originally Adopted: <u>July 16, 1991</u> Last Amended: <u>June 21, 2022</u>

SECTION 1: CREATION OF A BOARD

There is hereby created and established a **PINELLAS COUNTY TRANSPORTATION DISADVANTAGED GRIEVANCE COMMITTEE**, hereinafter referred to as Grievance Committee, a Subcommittee of the Local Coordinating Board, established pursuant to Chapter 427, Florida Statutes and Rule 41-2, and the Memorandum of Agreement between PSTA and the Transportation Disadvantaged Commission.

SECTION 2: DEFINITIONS

As used in these Policies and Procedures, the following terms shall have the meanings as shown below:

- A. Community Transportation Coordinator (hereinafter referred to as the CTC): Responsible for organizing countywide transportation for the transportation disadvantaged.
- B. Local Coordinating Board (hereinafter referred to as Coordinating Board): Appointed by the Forward Pinellas, provides direction to the CTC.
- C. Sponsoring Agency: Those agencies contracting with the CTC to provide services to their own transportation disadvantaged clients.
- D. Agency Program Manager: The individual responsible for operating the transportation program at a given service agency/company.
- E. TD Transportation Provider (herein referred to as Provider): The entity providing transportation services for the transportation disadvantaged (may or may not be associated with the funding agency).
- F. Transportation Disadvantaged Client (herein referred to as TD Customer): Those individuals who because of physical or mental disability, income status, age, or other reasons are unable to purchase transportation and are therefore dependent upon others to obtain access to health care, sustenance, employment, education, shopping, social activities and other life-sustaining activities.

SECTION 3: OBJECTIVES

The objective of the Grievance Committee is to provide all parties with an impartial body to hear complaints and settle disputes concerning transportation disadvantaged services. The Grievance Committee shall take on the role of mediator.

SECTION 4: MEMBERSHIP

- A. Members of the Grievance Committee shall be appointed by the Chair of the Local Coordinating Board and voted upon by the Local Coordinating Board Members (if possible).
- B. At a minimum, the Grievance Committee should be composed of:
 - One (1) representative of a Sponsoring Agency (currently Joseph Camera);
 - One (1) representative of TD Customers (currently Laura Statsick);
 - Two (2) representatives of the Local Coordinating Board, members-at-large (currently Brian Scott and Jody Armstrong); and
 - One (1) representative of a Provider (currently Cindy Kass-Johnson).
- C. Forward Pinellas, acting as the Designated Planning Agency (DoPA) shall be staff to the Grievance Committee and shall serve as an advisory member.

SECTION 5: TERMS OF MEMBERS

- A. The members of the Grievance Committee shall serve as long as the Chair and members of the Local Coordinating Board deem fit.
- B. The Grievance Committee shall elect a chairperson to oversee meetings and report back to the Local Coordinating Board meetings as necessary.

SECTION 6: GRIEVANCE PROCEDURES

Complaints and/or disputes concerning transportation services may be heard by the Grievance Committee in accordance with the following procedure:

- A. Customers, Sponsoring Agencies, and/or Providers shall contact the Agency or CTC Program Manager in writing in an attempt to resolve complaints.
- B. If this effort is not successful, the complainant(s) should contact Forward Pinellas, who will work with the Agency Program Manager and complainant(s) to find a common ground in which to negotiate a resolution.
- C. If this effort is not successful, the complainant(s) can contact the Commission for the Transportation Disadvantaged TD helpline, (800) 983-2435, for assistance.
- D. As a last resort, an issue should go to the Grievance Committee. When necessary, a Grievance Form can be secured from Forward Pinellas. (Attachment A)
- E. Upon receipt of a properly completed Grievance Form, Forward Pinellas will contact the Chair of the Local Coordinating Board. Grievance Committee members will be appointed,

if needed, and set a meeting date within three (3) weeks of receiving the form.

- F. The complainant(s) and all parties involved shall be contacted once the meeting time, date and location are set.
- G. The Agency Program Manager will publicly post an announcement of the meeting where their TD customers can read it.

SECTION 7: POWERS AND DUTIES OF THE GRIEVANCE COMMITTEE

- A. The Grievance Committee shall have the opportunity to review the filed Grievance Form prior to the meeting date.
- B. Grievance Committee meetings shall be open to all parties involved in complaint and/or dispute concerning transportation disadvantaged services.
- C. The Grievance Committee will make an advisory decision about the grievance before the meeting adjourns.
- D. All parties will have two (2) weeks in which to enact the committee's decision.
- E. It will be the complainant's responsibility to report back to Forward Pinellas within two (2) weeks as to steps taken and resolution achieved.
- F. Minutes shall be kept of each meeting and filed with Forward Pinellas quarterly.

SECTION 8: MODIFICATION OF PROCEDURES

A copy of this procedure will be made available on a general basis to those providers and agencies involved with meeting the needs of the transportation disadvantaged population of Pinellas County.

GRIEVANCE FORM

Return to:

Transportation Disadvantaged Program Local Coordinating Board C/o Forward Pinellas 310 Court Street Clearwater, FL 33756

Name of Complainant:	Date of Birth:
Address:	
reiepnone:	
Date and time of incident:	
I. Attach description of incident & steps taken	n to resolve complaint:
Complainant's Signature:	Date:
II. Attach comments by Agency Program Ma	nager:
Signature:	
III. Attach comments by CTC if not same as Ag	ency Program Manager:
Signature:	
**************************************	**************************************
I. Date report received by Forward Pinellas: _	
II. Action requested of Grievance Committee:	
III. Time, date and location of Grievance Comm	ittee meeting:
IV. Action taken by Grievance Committee:	
V. Complainant's Report to CTC (within 2 week	ks):

Local Coordinating Board – May 16, 2023

6. Rate Model



SUMMARY

The Commission for the Transportation Disadvantaged (CTD) requires that the Community Transportation Coordinator (CTC) use a Rate Model to calculate the fully allocated rates at which the CTD will reimburse the CTC. The Rate Model is updated annually to adjust for changes such as capital equipment costs, subsidies and fuel expenses.

The rate model is developed by the CTD and utilized by CTCs throughout the state. The CTC submits the rate model worksheet to the CTD for approval. The approved rate model is then included in the Transportation Disadvantaged Service Plan as an appendix.

PSTA staff will review the Rate Model worksheet and resulting rates with the LCB for its approval.

ATTACHMENT(S):

- 2023 Rate Model
- 2022 Rate Model (for comparison of previous year rates)

ACTION: Approve rate model and resulting rates

2023 Rate Model

Preliminary Information Worksheet Version 1.4

CTC Name: Pinellas Suncoast Transit Authority (PSTA)

County (Service Area): Pinellas County

Contact Person: Ross Silvers

Phone # 727 540-1844

Check Applicable Characteristic:

ORGANIZATIONAL TYPE:

Governmental

 \bigcirc Private Non-Profit

Private For Profit

NETWORK TYPE:

 \bigcirc

 \bigcirc

Fully Brokered

 \odot **Partially Brokered**

Sole Source

Once completed, proceed to the Worksheet entitled "Comprehensive Budget"

Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other Sus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash	\$ 11,013 \$ 55,875	\$ 18,246 \$ 99,167	\$ 18,75 \$ 99,83	% Change from Prior Year to Current Year 5		Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000 7 Farebox includes TD Door-to-Door fares (continued previous years' effort to ensure people who are ADA eliblie took paratransit instead of TD door to door). No Bus Pass Program Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FV23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery, the non-profits are seeing much greater recovery in ridership.
Local Non-Govt Farebox S Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other S Bus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash	\$ 11,013 \$ 55,875	\$ 18,246 \$ 99,167	\$ 18,75 \$ 99,83	7 77.5%	2.8%	who are ADA elibile took paratransit instead of TD door to door). No Bus Pass Program Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership.
Farebox SMedicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other Smear Revenue SMEDICAIN STATE OF THE SERVICES OTHER SMEAR STATE OF THE SMEAR SM	\$ 11,013 \$ 55,875	\$ 18,246 \$ 99,167	\$ 18,75 \$ 99,83	7 77.5%	0.7%	Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fared due to COVID recovery; the non-profits are seeing much greater recovery in ridership,
Local Non-Govt Farebox S Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other S Bus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash	\$ 11,013 \$ 55,875	\$ 18,246 \$ 99,167	\$ 18,75 \$ 99,83	7 77.5%	0.7%	who are ADA elibile took paratransit instead of TD door to door). No Bus Pass Program Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership.
Farebox S Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other S Bus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash	\$ 55,875	\$ 99,167	\$ 99,83	7 77.5%	0.7%	who are ADA elibile took paratransit instead of TD door to door). No Bus Pass Program Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership.
Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other Sus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash	\$ 55,875	\$ 99,167	\$ 99,83	7 77.5%	0.7%	who are ADA elibile took paratransit instead of TD door to door). No Bus Pass Program Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership.
Donations/ Contributions In-Kind, Contributed Services Other \$ Bus Pass Program Revenue \$ Local Government District School Board Compl. ADA Services County Cash				7 77.5%) 32.4%		Revenue in July 2022. Other includes local funding used to match non-profit trips and mobility management grant. FY23 and 24 expected to see more growth in ridership, fare etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership.
In-Kind, Contributed Services Other \$ Bus Pass Program Revenue \$ Local Government District School Board Compl. ADA Services County Cash				7 77.5%) 32.4%		etc due to COVID recovery; the non-profits are seeing much greater recovery in ridership,
Bus Pass Program Revenue Local Government District School Board Compl. ADA Services County Cash				7 77.5% 32.4%		
Local Government District School Board Compl. ADA Services County Cash	\$ 231,296	\$ 300,320	\$ 310,50	32.4%		which is why their other local dollars have increased to cover the match for their trip cost.
District School Board Compl. ADA Services County Cash					1.470	
Compl. ADA Services County Cash						
County Cash						
County In Kind Contributed Consises						-
County In-Kind, Contributed Services						
City Cash City In-kind, Contributed Services						
Other Cash S	\$ -	\$ -	\$	-		-
Other In-Kind, Contributed Services						
Bus Pass Program Revenue			<u> </u>			
CTD						
Non-Spons. Trip Program	\$ 549,643	\$ 1,076,599	\$ 1,088,86	7 95.9%	1.1%	Trip and Equipment Grant increased each year. (T&E allocation - all actual except BP's = BP) FY22 assumes that COVID effects result in a slow return to
Non-Spons. Capital Equipment Rural Capital Equipment				_		normal service but that total trips will be higher than FY21. Other TD is rescue
Other TD (specify in explanation)	\$ 440,588			-100.0%		funds. FY 23 is based on current trips/passes through February, prorated to a
	\$ 1,475,390	\$ 1,955,780	\$ 1,982,50	32.6%	1.4%	full year.
USDOT & FDOT						
49 USC 5307	\$ 79,833	\$ 80,000	\$ 80,00	0 0.2%	0.0%	Mobility Management (80-10-10)/FDOT 5310.
49 USC 5310 49 USC 5311 (Operating)	ψ 19,033	Ψ ου,000	φ ου,00	0.2%	0.0%	
49 USC 5311(Capital)						
Block Grant Service Development						_
Commuter Assistance						
Other DOT (specify in explanation)						
Bus Pass Program Revenue						
AHCA						
Medicaid Other AHCA (specify in explanation)						
Bus Pass Program Revenue						
DCF						
Alcoh, Drug & Mental Health						
Family Safety & Preservation						
Comm. Care Dis./Aging & Adult Serv.						
Other DCF (specify in explanation) Bus Pass Program Revenue						
DOH						
Children Medical Services						
County Public Health						
Other DOH (specify in explanation) Bus Pass Program Revenue						

Comprehensive Budget Complete applicable GREEN cells in			Version 1.4			Pinellas Suncoast Transit Authority (PSTA) Pinellas County
Complete applicable GREEN cells in	1	anu r	1	1		
	Prior Year's ACTUALS from July 1st of 2021 to June 30th of 2022	Current Year's APPROVED Budget, as amended from July 1st of 2022 to June 30th of 2023	Upcoming Year's PROPOSED Budget from July 1st of 2023 to June 30th of 2024	% Change from Prior Year to Current Year	Proposed % Change from Current Year to Upcoming Year	
1	2022	3	4	5 Teal	6 fear	7
Carl Perkins Div of Blind Services Vocational Rehabilitation Day Care Programs Other DOE (specify in explanation) Bus Pass Program Revenue AWI						
WAGES/Workforce Board Other AWI (specify in explanation) Bus Pass Program Revenue						
OIGH Americans Act Community Care for Elderly						
Other DOEA (specify in explanation)						
Other DOEA (specify in explanation) Bus Pass Program Revenue DOCA						

Comprehensive Budget V	Vorks	heet	t	Version 1.4			Pinellas Suncoast Transit Authority (PSTA) Pinellas County
Complete applicable GREEN cells in c	olumns 2	, 3, 4,	and 7				
1	Prior Ye. ACTUA from July 1st 2021 to June 30t 2022 2	t of	Current Year's APPROVED Budget, as amended from July 1st of 2022 to June 30th of 2023	Upcoming Y PROPOS Budget from July 1st of 2023 to June 30th 2024 4	▼ % Change from Prio		a purchase of service at a unit price.
·							, , , , , , , , , , , , , , , , , , ,
APD							
Office of Disability Determination							
Developmental Services							
Other APD (specify in explanation)							-
Bus Pass Program Revenue							
DJJ							
(specify in explanation)		Ī					
Bus Pass Program Revenue							
Other Fed or State							
Other to or otate							
vvv							-
xxx							
Bus Pass Program Revenue							
						•	
Other Revenues							-
Interest Earnings							-
XXXX							-
Bus Pass Program Revenue							-
Balancing Revenue to Prevent Deficit							
Actual or Planned Use of Cash Reserve							
Balancing Revenue is Short By =			None	None			
Total Revenues =	\$2,843	3 638	\$3,536,118	\$3,580	,454 24.4%	1.3%	-
Total Nevellues –	ΨZ,040	,,030	\$5,550,110	\$3,300	,434 24.476	1.3 /6	-
EXPENDITURES (CTC/Operators ON	LY / Do N	IOT in	clude Coordina	tion Contra	ctors!)		
Derating Expenditures Labor	\$ 57	7,639	\$ 57,760	l\$ 57	,760 0.2%	0.0%	Labor and fringe are associated with 5310 that were used for moiblity
Fringe Benefits			\$ 22.240		,240 0.2%	0.0%	management; contracted services are seeing recovery from COVID, particular
Services	7 22	.,	22,240	+ 22	,0	5.070	non-profit trips in FY 23. Bus pass registration is also growing and is expected
Materials and Supplies							to continue to grow due to additional panned public outreach
Utilities							
Casualty and Liability							-
Taxes							
Purchased Transportation: Purchased Bus Pass Expenses	\$ 1.706	6,686	\$ 2,262,106	\$ 2,293	,000 32.5%	1.4%	-
School Bus Utilization Expenses	1,700	,,000	Ψ 2,202,100	ψ 2,293	,000 32.5%	1.470	
Contracted Transportation Services	\$ 616	5,531	\$ 1,194,012	\$ 1,207	,454 93.7%	1.1%	
Other),588			-100.0%		
Miscellaneous							
Operating Debt Service - Principal & Interest							-
Leases and Rentals							-
Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services	\$		\$ -	\$			-
Allocated Indirect	ψ	-	-	φ			
Capital Expenditures							
Equip. Purchases with Grant Funds							1
Equip. Fulcilases with Grant Funds							

July 1st of 2021 2022 2023	p. s.ioiioiio zaagot i	Vorkshee	t	Version 1.4			Pinellas Suncoast Transit Authority (PSTA) Pinellas County
APROVED Budget, as ACTUALS from July 1st of 2021 2022 2023 from Pyear to June 30th of 2022 2023 2024 Year to 131 Debt Service - Principal & Interest Total Expenditures = APROVED Budget, as PROPOSED Budget, as PROPOSED Budget, from Prior Current Vear to 10 June 30th of 2002 2023 2024 Year to 2024 Year to 2025 3 4 5 6 Total Expenditures = See NOTES Below.	mplete applicable GREEN cells in c	columns 2, 3, 4,	and 7				
		from July 1st of 2021 to June 30th of	APPROVED Budget, as amended from July 1st of 2022 to June 30th of	PROPOSED Budget from July 1st of 2023 to June 30th of	from Prior Year to Current	% Change from Current Year to Upcoming	
Total Expenditures = \$2,843,638 \$3,536,118 \$3,580,454 24.4% 1.3%	1						
Total Expenditures = \$2,843,638 \$3,536,118 \$3,580,454 24.4% 1.3% See NOTES Below.							
Total Expenditures = \$2,843,638 \$3,536,118 \$3,580,454 24.4% 1.3% See NOTES Below.	ital Debt Service - Principal & Interest						
Total Expenditures = \$2,843,638 \$3,536,118 \$3,580,454 24.4% 1.3% See NOTES Below.							•
Total Expenditures = \$2,843,638 \$3,536,118 \$3,580,454 24.4% 1.3% See NOTES Below.		(\$0)					
See NOTES Below.	Total Expenditures =		\$3,536,118	\$3,580,454	24.4%	1.3%	•
e completed, proceed to the Worksheet entitled "Budgeted Rate Base"	See NOTES Below						
completed, proceed to the Worksheet entitled "Budgeted Rate Base"	OSE NOTES DEIOW.						
	oge NOTES Below.						
		sheet entitled	"Budgeted Ra	te Base"			
		sheet entitled	"Budgeted Ra	te Base"			
		sheet entitled	"Budgeted Ra	te Base"			
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		sheet entitled	"Budgeted Ra	te Base"			
		sheet entitled	"Budgeted Ra	te Base"			
		sheet entitled	"Budgeted Ra	te Base"			

Page 4 of 9
2023-2024 Pinellas Rate Model Approved: Comprehensive Budget

Budgeted Rate Base Worksheet CTC: Pinellas Suncoast Transit Authority (PSTA) County: Pinellas County 1. Complete applicable GREEN cells in column 3: YELLOW and BLUE cells are automatically completed in column 3 2. Complete applicable GOLD cells in column and 5 pcoming Year's BUDGETED What amount of the What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment? What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues? July 1st of 2023 Budgeted Rate to June 30th of Subsidy Revenue EXcluded from 2024 the Rate Base REVENUES (CTC/Operators ONLY) Local Non-Govt Farebox Medicaid Co-Pay Receive Donations/ Contributions YELLOW cells are <u>NEVER</u> Generated by Applying Authorized Rates 18,750 18,750 In-Kind, Contributed Services \$ 99,837 90,367 9,470 Bus Pass Program Revenue Local Government District School Board \$ BLUE cells - \$ Should be funds generated by rates in this spreadsheet County In-Kind, Contributed Services City Cash City In-kind, Contributed Services Other Cash Other In-Kind, Contributed Services Bus Pass Program Revenue CTD cal match red GREEN cells Non-Spons. Trip Program Non-Spons. Capital Equipment Rural Capital Equipment MAY BE Revenue Generated by Applying 1,088,867 \$ \$ 120.985 Authorized Rate per Mile/Trip Charg Bus Pass Program Revenue Fill in that portion of budgeted revenue in Column 2 that will be <u>GENERATED</u> through the application of authorized per mile, per 1,982,500 1,982,500 USDOT & FDOT trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and <u>NOT</u> Capital Equipment 49 USC 5307 80,000 80,000 80,000 8,889 49 USC 5310 49 USC 5311 (Operating) purchases. 49 USC 5311(Capital) \$ If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on Commuter Assistance Bus Pass Program Revenue any state or federal grants. This does not mean that Farebox is only source for Local Match.

\$

\$

\$

GOLD cells

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the Purchase of Capital Equipment if a match amount is required by

Bus Pass Program Revenue

Alcoh, Drug & Mental Health Family Safety & Preservation

Bus Pass Program Revenue

Children Medical Services

Bus Pass Program Revenue

Other DOH

Day Care Programs
Other DOE
Bus Pass Program Revenue

WAGES/Workforce Board AWI Bus Pass Program Revenue

Other DOEA

Bus Pass Program Revenue

Other DCA

Bus Pass Program Revenue

Comm. Care Dis./Aging & Adult Serv Other DCF

DCF

DOH

DOE (state)

Carl Perkins

Div of Blind Services

Vocational Rehabilitation

AWI

DOEA

Budgeted Rate Base Worksheet CTC: Pinellas Suncoast Transit Authority (PSTA) County: Pinellas County 1. Complete applicable GREEN cells in column 3; YELLOW and BLUE cells are automatically completed in column 3 2. Complete applicable GOLD cells in column and 5 pcoming Year's BUDGETED What amount of the What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues? What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment? July 1st of 2023 Budgeted Rate to June 30th of Subsidy Revenue EXcluded from 2024 the Rate Base APD Office of Disability Determination Bus Pass Program Revenue D'I'I DJJ Bus Pass Program Revenue Other Fed or State XXX Bus Pass Program Revenue \$ Other Revenues Interest Earnings Bus Pass Program Revenue Balancing Revenue to Prevent Deficit Actual or Planned Use of Cash Reserve S Total Revenues = \$ 3,580,454 1,197,984 \$ 2,382,470 \$ 80,000 EXPENDITURES (CTC/Operators ONLY) \$ 2,302,470 Operating Expenditures 57,760

Amount of <u>Budgeted</u> Operating Rate Subsidy Revenue

Labor Fringe Benefits 22,240 Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses 1,207,454 Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services Capital Expenditures Equip. Purchases with Grant Funds Equip. Purchases with Local Revenue Equip. Purchases with Rate Generated Rev. Capital Debt Service - Principal & Interes Total Expenditures = \$ 3,580,454 minus EXCLUDED Subsidy Revenue = \$ Budgeted Total Expenditures INCLUDED in 2,382,470 Rate Base = Rate Base Adjustment¹ = Adjusted Expenditures Included in Rate Base = \$ 1,197,984

¹ Rate Base Adjustment Cell

If necessary and justified, this cell is where you If necessary and justified, this cell is where you could optionally adjust proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the <u>Actual</u> period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding sources, excess gains may also be adjusted by providing system subsidy revenue or by the purchase of additional trips in a period following the Actual system subsidy revenue or by the purchase or additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective exlanation area of the Comprehensive Budget tab.

¹ The Difference between Expenses and Revenues for Fiscal Year:

2021 - 2022

Once Completed, Proceed to the Worksheet entitled "Program-wide Rates"

Worksheet for Program-wide Rates

CTC: Pinellas Suncoast Version 1.4

County: Pinellas County

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (GREEN cells) below

Do **NOT** include trips or miles related to Coordination Contractors!

Do NOT include School Board trips or miles UNLESS......

INCLUDE all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do NOT include trips or miles for services provided to the general public/private pay UNLESS..

Do NOT include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do NOT include fixed route bus program trips or passenger miles!



Fiscal Year 2023 - 2024

Avg. Passenger Trip Length = 7.0 Miles

Rates If No Revenue Funds Were Identified As Subsidy
Funds

Rate Per Passenger Mile = \$ 3.62

Rate Per Passenger Trip = \$ 25.36

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

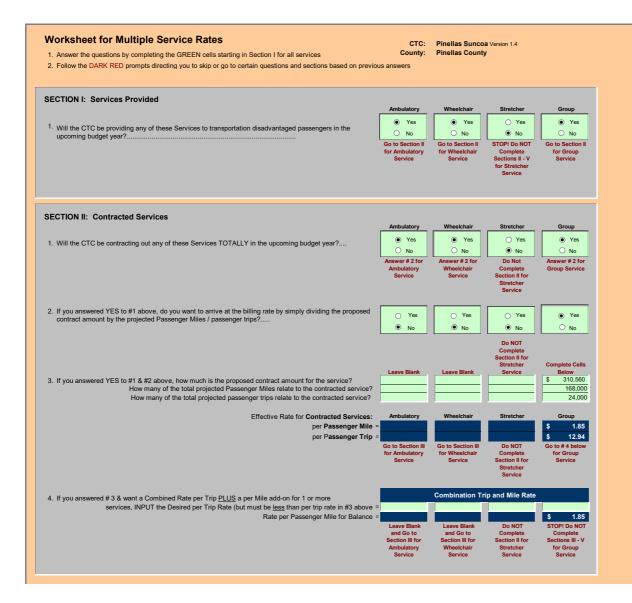
Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

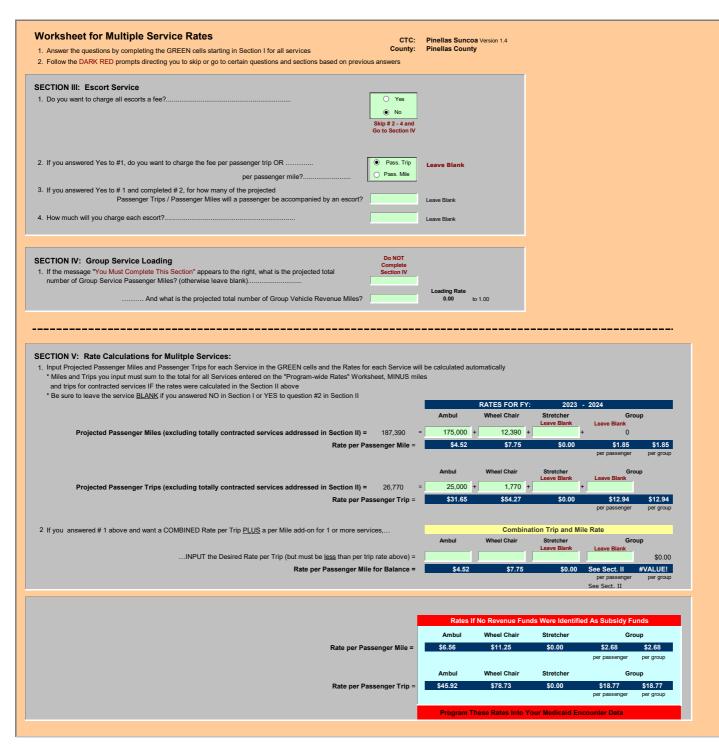
Deadhead
Operator training, and
Vehicle maintenance testing, as well as
School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.



2023-2024 Prinellas Rate Model Approved: Multiple Service Rates



2023-2024 Prinellas Rate Model Approved: Multiple Service Rates

2022 Rate Model

Preliminary Information Worksheet Version 1.4

CTC Name: Pinellas Suncoast Transit Authority (PSTA)

County (Service Area): Pinellas County

Contact Person: Ross Silvers

Phone # 727 540-1844

Check Applicable Characteristic:

ORGANIZATIONAL TYPE:

Governmental

 \bigcirc Private Non-Profit

Private For Profit

NETWORK TYPE:

 \bigcirc

 \bigcirc

Fully Brokered

 \odot **Partially Brokered**

Sole Source

Once completed, proceed to the Worksheet entitled "Comprehensive Budget"

Comprehensive Budget Worksheet Version 1.4 CTC: Pinellas Suncoast Transit Authority (PSTA) County: Pinellas County 1. Complete applicable GREEN cells in columns 2, 3, 4, and 7 Current Year's APPROVED Upcoming Year's PROPOSED Prior Year's Budget, as **ACTUALS** amended Budget Confirm whether revenues are collected as a system subsidy VS Proposed % Change July 1st of July 1st of July 1st of a purchase of service at a unit price. % Change from 2020 2021 2022 from Prior Current Year to Year to June 30th of June 30th of June 30th of Current Upcoming Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000 2021 2022 2023 Year 6 REVENUES (CTC/Operators ONLY / Do NOT include coordination contractors!) Local Non-Govt 3.456 \$ 1,815 \$ 9.471 -47.5% 421.8% Farebox includes TD Door-to-Door fares which are now increasing as more TD door to door Farebox trips are taken. Estimates are based off of what we are seeing this year. This is expected to Medicaid Co-Pay Received grow in the upcoming year and then stabilize. .Bus Pass Program Revenue is all invoiced Donations/ Contributions TD pass co-pays (projected based upon data through March 2020, A drop in late 2020 is In-Kind, Contributed Services 44,000 \$ 45,540 \$ 44,000 3.5% expected because PSTA suspended all fares due to COVID-19; PSTA began charging fares 55.771 \$ 416,370 \$ 646.6% -85.8% again in July 2021 and has seen some growth in the program since then). PSTA also plans **Bus Pass Program Revenue** 678,000 \$ 617,825 -8.9% to begin remarketing the TD program so more growth in bus passes expected next year. In-Local Government District School Board Compl. ADA Services County Cash County In-Kind, Contributed Services City Cash City In-kind, Contributed Services Other Cash Other In-Kind, Contributed Services **Bus Pass Program Revenue** 2,010,607 \$ 743,216 \$ 755,546 -63.0% Non-Spons. Trip Program Trip and Equipment Grant increased each year. (T&E allocation - all actual except BP's = BP) and PSTA's allocation was \$500k + for 2022-2023. This was allocated Non-Spons. Capital Equipment Rural Capital Equipment proportionally to all trip types. Other TD (specify in explanation) **Bus Pass Program Revenue** 3,012,905 \$ 3,359,709 11.5% **USDOT & FDOT** 49 USC 5307 Mobility Management (80-10-10). Assuming this funding will continue next year. 49 USC 5310 83,700 83,700 \$ 83,700 0.0% 0.0% 49 USC 5311 (Operating) 49 USC 5311(Capital) Block Grant Service Development Commuter Assistance Other DOT (specify in explanation) Bus Pass Program Revenue AHCA Medicaid Other AHCA (specify in explanation) **Bus Pass Program Revenue**

6c Rate Model 2022 v: Comprehensive Budget

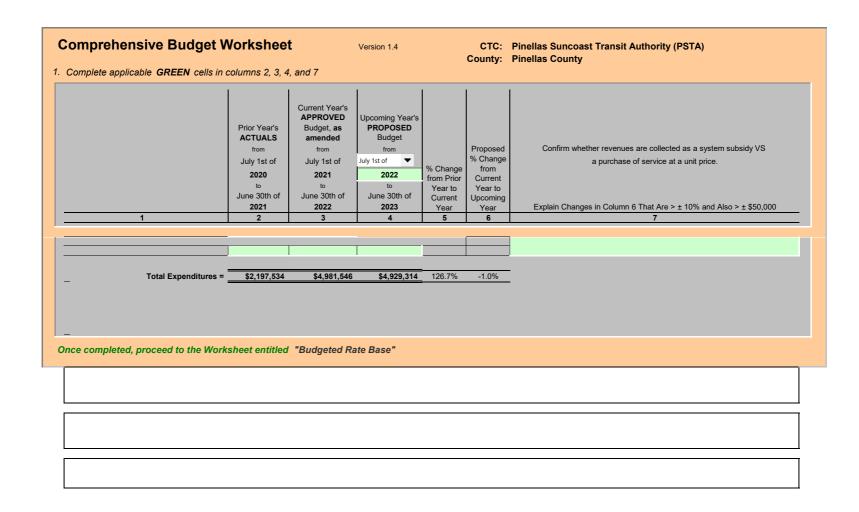
Alcoh, Drug & Mental Health

omprehensive Budget V	vorksheet		Version 1.4			Pinellas Suncoast Transit Authority (PSTA) Pinellas County
Complete applicable GREEN cells in o	columns 2, 3, 4	, and 7				•
1	Prior Year's ACTUALS from July 1st of 2020 to June 30th of 2021 2	Current Year's APPROVED Budget, as amended from July 1st of 2021 to June 30th of 2022 3	Upcoming Year's PROPOSED Budget from July 1st of 2022 to June 30th of 2023 4	% Change from Prior Year to Current Year 5	Proposed % Change from Current Year to Upcoming Year 6	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
						·
Family Safety & Preservation Comm. Care Dis./Aging & Adult Serv. Other DCF (specify in explanation) Bus Pass Program Revenue						
OOH						
Children Medical Services County Public Health Other DOH (specify in explanation)						
Bus Pass Program Revenue						
DOE (state)						
Carl Perkins Div of Blind Services Vocational Rehabilitation Day Care Programs Other DOE (specify in explanation) Bus Pass Program Revenue						
AWI						
WAGES/Workforce Board Other AWI (specify in explanation) Bus Pass Program Revenue						
OOEA						
Older Americans Act Community Care for Elderly Other DOEA (specify in explanation) Bus Pass Program Revenue						
DCA						
Community Services Other DCA (specify in explanation) Bus Pass Admin. Revenue						
APD						
Office of Disability Determination Developmental Services Other APD (specify in explanation)						
Bus Pass Program Revenue						
DIJ						
(specify in explanation)						

Page 3 of 11 6c Rate Model 2022 v: Comprehensive Budget

Comprehensive Budget V			Version 1.4			Pinellas Suncoast Transit Authority (PSTA) Pinellas County
Complete applicable GREEN cells in	columns 2, 3,	4, and 7				
	Prior Year's ACTUALS from July 1st of 2020 to June 30th of 2021	Current Year's APPROVED Budget, as amended from July 1st of 2021 to June 30th of 2022	Upcoming Year's PROPOSED Budget from July 1st of 2022 to June 30th of 2023	% Change from Prior Year to Current Year	Current Year to Upcoming Year	Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
1	2	3	4	5	6	7
xxx xxx Bus Pass Program Revenue						
Other Revenues						
Interest Earnings						
xxxx						
Bus Pass Program Revenue						
Balancing Revenue to Prevent Deficit						
Balancing Revenue is Short By =		None \$4 981 546	None	126.7%	-1 0%	-
Total Revenues =	\$2,197,534	\$4,981,546	\$4,929,314	126.7%	-1.0%	
Total Revenues = EXPENDITURES (CTC/Operators ON	\$2,197,534	\$4,981,546	\$4,929,314		-1.0%	
Total Revenues = EXPENDITURES (CTC/Operators ON Operating Expenditures Labor	\$2,197,534 SLY / Do NOT \$ 58,590	\$4,981,546 include Coordina	\$4,929,314 ation Contractors \$ 56,390	0.0%	-3.8%	Labor and fringe are associated with 5310 that were used for moiblity
Total Revenues = EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits	\$2,197,534	\$4,981,546 include Coordina 0 \$ 58,590	\$4,929,314 ation Contractors \$ 56,390	·!)		management; drop in contracted services in 2019-2020 is due to a large drop in
Total Revenues = EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services	\$2,197,534 SLY / Do NOT \$ 58,590	\$4,981,546 include Coordina	\$4,929,314 ation Contractors \$ 56,390	0.0%	-3.8%	
Total Revenues = EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability	\$2,197,534 SLY / Do NOT \$ 58,590	\$4,981,546 include Coordina	\$4,929,314 ation Contractors \$ 56,390	0.0%	-3.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes	\$2,197,534 SLY / Do NOT \$ 58,590	\$4,981,546 include Coordina	\$4,929,314 ation Contractors \$ 56,390	0.0%	-3.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
Total Revenues = EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110	\$4,981,546 include Coordina	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310	0.0%	-3.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110	include Coordina 5 \$4,981,546 include Coordina 5 \$58,590 5 \$25,110 \$ 3,690,905	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534	0.0%	-3.8% 8.8% 7.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110	include Coordina 5 \$4,981,546 include Coordina 5 \$58,590 5 \$25,110 \$ 3,690,905	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534	0.0%	-3.8% 8.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110	include Coordina 5 \$4,981,546 include Coordina 5 \$58,590 5 \$25,110 \$ 3,690,905	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534	0.0%	-3.8% 8.8% 7.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110 \$ 2,069,834	include Coordin: \$ 58,590 \$ 25,110 \$ 3,690,905 \$ 1,161,401	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534 \$ 824,080	0.0% 0.0% -43.9%	7.8% -29.0%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110	include Coordin: \$ 58,590 \$ 25,110 \$ 3,690,905 \$ 1,161,401	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534 \$ 824,080	0.0%	-3.8% 8.8% 7.8%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services Allocated Indirect	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110 \$ 2,069,834	include Coordin: \$ 58,590 \$ 25,110 \$ 3,690,905 \$ 1,161,401	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534 \$ 824,080	0.0% 0.0% -43.9%	7.8% -29.0%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110 \$ 2,069,834	include Coordin: \$ 58,590 \$ 25,110 \$ 3,690,905 \$ 1,161,401	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534 \$ 824,080	0.0% 0.0% -43.9%	7.8% -29.0%	management; drop in contracted services in 2019-2020 is due to a large drop in
EXPENDITURES (CTC/Operators ON Operating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services Allocated Indirect Capital Expenditures	\$2,197,534 SLY / Do NOT \$ 58,590 \$ 25,110 \$ 2,069,834	include Coordin: \$ 58,590 \$ 25,110 \$ 3,690,905 \$ 1,161,401	\$4,929,314 ation Contractors \$ 56,390 \$ 27,310 \$ 3,977,534 \$ 824,080	0.0% 0.0% -43.9%	7.8% -29.0%	management; drop in contracted services in 2019-2020 is due to a large drop in

Page 4 of 11
6c Rate Model 2022 v: Comprehensive Budget



Page 5 of 11 6c Rate Model 2022 v: Comprehensive Budget

Budgeted Rate Base Worksheet

Version 1.4

CTC: Pinellas Suncoast Transit Authority (PSTA)

County: Pinellas County

1. Complete applicable GREEN cells in column 3; YELLOW and BLUE cells are automatically completed in column 3

2. Complete applicable GOLD cells in column and 5

	Upcoming Year's BUDGETED Revenues
	from
	July 1st of
	2022
	to June 30th of
	2023
1	2

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
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		2
REVENUES (CTC/Operators ONLY)		
Local Non-Govt		
Farebox	1.	0.4
Medicaid Co-Pay Received	\$	9,4
Donations/ Contributions	\$	
In-Kind, Contributed Services	\$	44,0
Other	\$	59,0
Bus Pass Program Revenue	\$	617,8
Local Government		
District School Board	\$	
Compl. ADA Services	\$	
County Cash County In-Kind, Contributed Services	\$	
City Cash	\$	
City In-kind, Contributed Services	\$	
Other Cash	\$	
Other In-Kind, Contributed Services	\$	
Bus Pass Program Revenue	ې	
CTD		
Non-Spons. Trip Program	\$	755,5
Non-Spons. Capital Equipment Rural Capital Equipment	\$	
Other TD	\$	
Bus Pass Program Revenue	\$	3,359,7
USDOT & FDOT		
49 USC 5307	s	
49 USC 5310	s	83,7
49 USC 5311 (Operating)	\$	
49 USC 5311(Capital)	\$	
Block Grant	\$	
Service Development Commuter Assistance	\$	
Other DOT	\$	
Bus Pass Program Revenue	\$	
AHCA		
Medicaid	\$	
Other AHCA	\$	
Bus Pass Program Revenue	\$	
DCF		
Alcoh, Drug & Mental Health	s	
Family Safety & Preservation	s	
Comm. Care Dis./Aging & Adult Serv.	\$	
Other DCF	\$	
Bus Pass Program Revenue	\$	
DOH		
Children Medical Services	\$	
County Public Health	\$	
Other DOH	\$	
Bus Pass Program Revenue	\$	
DOE (state)	_	
Carl Perkins	\$	
Div of Blind Services	\$	
Vocational Rehabilitation Day Care Programs	\$	
Other DOE	\$	
Bus Pass Program Revenue	\$	
AWI		
	\$	
WAGES/Workforce Board		
WAGES/Workforce Board AWI	\$	
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YELLOW cells are <u>NEVER</u> Generated by Applying Authorized Rates

BLUE cells

Should be funds generated by rates in this spreadsheet

GREEN cells

\$ 83,950 \$ -

9,300

MAY BE Revenue Generated by Applying Authorized Rate per Mile/Trip Charges

Fill in that portion of budgeted revenue in Column 2 that will be <u>GENERATED</u> through the application of authorized per mile, per trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and <u>NOT</u> Capital Equipment purchases.

If the Farebox Revenues are used as a source of Local Match Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is the only source for Local Match.

Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources.

GOLD cells

Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the Purchase of Capital Equipment if a match amount is required by the Funding Source.

Budgeted Rate Base Worksheet

Version 1.4

CTC: Pinellas Suncoast Transit Authority (PSTA)

County: Pinellas County

- 1. Complete applicable GREEN cells in column 3; YELLOW and BLUE cells are automatically completed in column 3
- 2. Complete applicable GOLD cells in column and 5

	Upcoming Year's BUDGETED Revenues
	from
	July 1st of
	2022
	to June 30th of
	2023
1	2
Bus Pass Program Revenue	s -
Other Fed or State	

	2023
1	2
Bus Pass Program Revenue	\$
Other Fed or State	
0	\$ -
xxx	\$ -
xxx	\$ -
Bus Pass Program Revenue	\$ -
Other Revenues	
Interest Earnings	\$ -
xxxx	\$ -
XXXX	\$ -
Bus Pass Program Revenue	\$ -
Balancing Revenue to Prevent Deficit	
Actual or Planned Use of Cash Reserve	\$ -
Total Revenues =	\$ 4,929,314

What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues?	Budgeted Rate Subsidy Revenue EXcluded from the Base 4	What amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment?
\$ -	\$ -	

-
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	\$
Equip. Purchases with Rate Generated Rev. Capital Debt Service - Principal & Interest	\$
Equip. Purchases with Local Revenue	\$ -
Capital Expenditures Equip. Purchases with Grant Funds	\$ -
Allocated Indirect	\$
Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services	\$ 44,000
Leases and Rentals	\$
Operating Debt Service - Principal & Interest	\$
Other Miscellaneous	\$
Contracted Transportation Services	\$ 824,080
Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses	\$ 3,977,534
Taxes	\$ -
Casualty and Liability	\$ -
Utilities	\$
Services Materials and Supplies	\$
Fringe Benefits	\$ 27,310
	\$ 56,390

\$ 3,994,880

Amount of
Budgeted Operating
Rate Subsidy

¹ Rate Base Adjustment Cell

If necessary and justified, this cell is where you could optionally adjust proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the Actual period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding sources, excess gains may also be adjusted by providing system subsidy revenue or by the purchase of additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective exlanation area of the Comprehensive Budget tab.

¹The Difference between Expenses and Revenues for Fiscal Year:

2020 - 2021

Once Completed, Proceed to the Worksheet entitled "Program-wide Rates"

6c Rate Model 2022 v: Budgeted Rate Base

Worksheet for Program-wide Rates

CTC: Pinellas Suncoast Version 1.4

County: Pinellas County

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (GREEN cells) below

Do **NOT** include trips or miles related to Coordination Contractors!

Do NOT include School Board trips or miles UNLESS......

INCLUDE all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do NOT include trips or miles for services provided to the general public/private pay UNLESS..

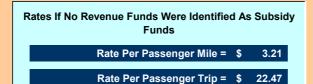
Do <u>NOT</u> include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do NOT include fixed route bus program trips or passenger miles!



Fiscal Year 2022 - 2023

Avg. Passenger Trip Length = 7.0 Miles



Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

Deadhead
Operator training, and
Vehicle maintenance testing, as well as
School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.

Worksheet for Multiple Service Rates

1. Answer the questions by completing the GREEN cells starting in Section I for all services

2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers

SECTION I: Services Provided				
	Ambulatory	Wheelchair	Stretcher	Group
1. Will the CTC be providing any of these Services to transportation disadvantaged passengers in the	Yes	Yes	○ Yes	Yes
upcoming budget year?	O No	O No	● No	O No
	Go to Section II	Go to Section II	STOP! Do NOT	Go to Section II
	for Ambulatory Service	for Wheelchair Service	Complete Sections II - V	for Group Service
	CCIVICC	CCIVICC	for Stretcher	CCIVICC
			Service	
SECTION II: Contracted Services				
SECTION II. Contracted Services	Amehodatamo	M/baalabain	Stretcher	Group
	Ambulatory	Wheelchair	Stretcher	Group
Will the CTC be contracting out any of these Services TOTALLY in the upcoming budget year?	Yes	Yes	○ Yes	Yes
	○ No	○ No	● No	○ No
	Answer # 2 for	Answer # 2 for	Do Not	Answer # 2 for
	Ambulatory	Wheelchair	Complete	Group Service
	Service	Service	Section II for Stretcher	
			Service	
2. If you are word VEC to #4 above do you want to arrive at the billing rate by simply dividing the proposed				
If you answered YES to #1 above, do you want to arrive at the billing rate by simply dividing the proposed contract amount by the projected Passenger Miles / passenger trips?	O Yes	○ Yes	○ Yes	Yes
Contract amount by the projected 1 assenger whiles / passenger trips:	● No	● No	● No	O No
			Do NOT	
			Complete Section II for	
			Stretcher	Complete Cells
	Leave Blank	Leave Blank	Service	Below
3. If you answered YES to #1 & #2 above, how much is the proposed contract amount for the service?				\$ 310,000
How many of the total projected Passenger Miles relate to the contracted service?				167,636
How many of the total projected passenger trips relate to the contracted service?				23,948
Effective Rate for Contracted Services:	Ambulatory	Wheelchair	Stretcher	Group
per Passenger Mile =	l			\$ 1.85
per P assenger Trip =				\$ 12.94
	Go to Section III for Ambulatory	Go to Section III for Wheelchair	Do NOT Complete	Go to # 4 below for Group
	Service	Service	Section II for	Service
			Stretcher	
			Service	
4. If you answered # 3 & want a Combined Rate per Trip PLUS a per Mile add-on for 1 or more		Combination Tri	p and Mile Rate	
services, INPUT the Desired per Trip Rate (but must be less than per trip rate in #3 above =				
Rate per Passenger Mile for Balance =				\$ 1.85
·	Leave Blank	Leave Blank	Do NOT	STOP! Do NOT
	and Go to	and Go to	Complete	Complete
	Section III for Ambulatory	Section III for Wheelchair	Section II for Stretcher	Sections III - V for Group
	Service	Service	Service	Service

Page 9 of 11

6c Rate Model 2022 v: Multiple Service Rates

CTC: Pinellas Suncoa Version 1.4

County: Pinellas County

Worksheet for Multiple Service Rates CTC: Pinellas Suncoa Version 1.4 County: Pinellas County 1. Answer the questions by completing the GREEN cells starting in Section I for all services 2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers SECTION III: Escort Service 1. Do you want to charge all escorts a fee?.. O Yes No Skip # 2 - 4 and Go to Section IV 2. If you answered Yes to #1, do you want to charge the fee per passenger trip OR Pass Trin Leave Blank Pass. Mile per passenger mile?.. 3. If you answered Yes to # 1 and completed # 2, for how many of the projected Passenger Trips / Passenger Miles will a passenger be accompanied by an escort? Leave Blank 4. How much will you charge each escort?... Leave Blank Do NOT SECTION IV: Group Service Loading Complete 1. If the message "You Must Complete This Section" appears to the right, what is the projected total Section IV number of Group Service Passenger Miles? (otherwise leave blank)... Loading Rate And what is the projected total number of Group Vehicle Revenue Miles? 0.00 to 1.00 SECTION V: Rate Calculations for Mulitple Services: 1. Input Projected Passenger Miles and Passenger Trips for each Service in the GREEN cells and the Rates for each Service will be calculated automatically * Miles and Trips you input must sum to the total for all Services entered on the "Program-wide Rates" Worksheet, MINUS miles and trips for contracted services IF the rates were calculated in the Section II above * Be sure to leave the service BLANK if you answered NO in Section I or YES to question #2 in Section II RATES FOR FY: 2022 - 2023 Ambul Wheel Chair Stretcher Group Leave Blank 119,252 + 9,579 + Projected Passenger Miles (excluding totally contracted services addressed in Section II) = 128,832 \$3.99 \$6.83 \$0.00 Rate per Passenger Mile = \$1.85 \$1.85 per passenger per group Ambul Whool Chair Stretcher 17,036 + 1,369 + Projected Passenger Trips (excluding totally contracted services addressed in Section II) = 18.405 \$12.94 Rate per Passenger Trip = \$27.90 \$47.82 \$0.00 \$12.94 per passenger per group 2 If you answered # 1 above and want a COMBINED Rate per Trip PLUS a per Mile add-on for 1 or more services,... Combination Trip and Mile Rate Ambul Wheel Chair Stretcher Group Leave Blank ...INPUT the Desired Rate per Trip (but must be <u>less</u> than per trip rate above) = \$0.00 Rate per Passenger Mile for Balance = \$6.83 See Sect. II #VALUE! See Sect. II

Page 10 of 11
6c Rate Model 2022 v: Multiple Service Rates

Worksheet for Multiple Service Rates

1. Answer the questions by completing the GREEN cells starting in Section I for all services

County: Pinellas County 2. Follow the DARK RED prompts directing you to skip or go to certain questions and sections based on previous answers Rates If No Revenue Funds Were Identified As Subsidy Funds Wheel Chair Ambul Stretcher Group \$12.03 Rate per Passenger Mile = \$7.02 \$0.00 \$3.25 per passenger per group Ambul Wheel Chair Stretcher Group \$49.10 \$0.00 \$22.78 Rate per Passenger Trip = \$84.18 \$22.78 **Program These Rates Into Your Medicaid Encounter Data**

CTC: Pinellas Suncoa Version 1.4

Page 11 of 11 6c Rate Model 2022 v: Multiple Service Rates

Local Coordinating Board – May 16, 2023





SUMMARY

The Transportation Disadvantaged Service Plan (TDSP) is the state required planning and operational guide for the TD Program. It provides a needs assessment of program services, socioeconomic data on the TD community, goals and strategies, quality assurance standards, service rates and operational information. The TDSP is updated annually to reflect changes in operations, policies, rates and/or information relating to the administration of the program. Major updates involving a comprehensive review of the TDSP, and an assessment of unmet needs based on socioeconomic and population data are conducted every five years. The current TDSP is available on the Forward Pinellas website and includes both the updates from the annual 2022 update and the five-year updated adopted in September 2022.

Proposed amendments associated with this TDSP update include an updated list of contractors and operators, and updated Rate Model and grammar and formatting corrections. Forward Pinellas staff will provide an overview of the proposed amendments.

ATTACHMENT(S): Draft Transportation Disadvantaged Service Plan (will be provided separately via email)

ACTION: Approve the annual update of the TDSP

Local Coordinating Board – May 16, 2023





SUMMARY

Each year, the LCB reviews and approves the list of operators and coordination contractors that PSTA enters into agreements with as the Community Transportation Coordinator (CTC) for the TD Program. PSTA has agreements with operators that receive funding to provide TD trips, as well as coordination contractors that receive or are seeking Federal Transit Administration (FTA) Section 5310 Program funding. The LCB is required to annually review the agreements and PSTA is responsible for monitoring the terms of the agreements.

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PARC

First Transit
Bay Area Metro
Neighborly Care
Network

ARC Tampa Bay

Coordination Contractors

ACTS
Boley
Creative
Clay

City of Gulfport

Homeless Emergency Project Louise Graham Center Operation PAR

PEMHS

Sunrise Community Center

Van Gogh's Palette/ Vincent House

Westcare

ATTACHMENT(S): (will be provided separately by email)

- TD Coordination Contract
- CTC Funding Agreement
- CTC Sponsor Agreement

ACTION: Approve TD Program coordination contract, CTC Funding Agreement and CTC Sponsor Agreement

Local Coordinating Board – May 16, 2023





SUMMARY

Forward Pinellas and PSTA staff will give a presentation providing an overview of the TD Program and specific programs and answer any questions

ATTACHMENT(S): None

ACTION: None; informational only

Local Coordinating Board - May 16, 2023

10. Other Business



SUMMARY

A. Federal Transit Administration Section 5310 Grant Update

The Florida Department of Transportation (FDOT) staff administers the Section 5310 Grant and will provide a brief update.

B. Community Transportation Coordinator (CTC) Update

PSTA staff will provide an update on recent activities.

C. Commission for the Transportation Disadvantaged (CTD) Update

Staff will provide a Commission for the Transportation Disadvantaged update.

D. Other

ATTACHMENT(S): None

Local Coordinating Board - May 16, 2023

11. Informational Items



SUMMARY

A. Trip/Expenditure Reports

The trip/expenditure reports are attached.

B. Complaints and Commendations

PSTA received no TD Program complaints.

ATTACHMENT(S): Trip/Expenditure Reports

	TD REIMBURS	EMENT REQUEST	S 2022/2023				
NCN	PARC	ARC-TB	BROKERED*	TOTAL AMT SPENT	AMT INVOICED CTD	MONTHLY DIFFERENCE	CUMULATIVE BALANCE
START \$387,780	.00 \$168,204.00	\$167,204.00	\$1,755,538.08	\$2,478,726.08			
JULY \$35,915	.41 \$11,205.11	\$13,858.74	\$153,939.14	\$214,918.40	\$274,124.00	\$59,205.60	\$59,205.60
BALANCE \$351,864	.59 \$156,998.89	\$153,345.26	\$1,601,598.94	\$2,263,807.68			
AUGUST \$38,480	.40 \$11,397.67	\$16,805.18	\$165,742.29	\$232,425.54	\$273,828.00	\$41,402.46	\$100,608.06
BALANCE \$313,384	.19 \$145,601.22	\$136,540.08	\$1,435,856.65	\$2,031,382.14			
SEPTEMBER \$34,886	.02 \$12,780.29	\$12,635.91	\$135,875.25	\$196,177.47	\$273,828.00	\$77,650.53	\$178,258.59
BALANCE \$278,498	.17 \$132,820.93	\$123,904.17	\$1,299,981.40	\$1,835,204.67			
OCTOBER \$40,873	.86 \$17,169.55	\$15,174.74	\$152,131.99	\$225,350.14	\$273,828.00	\$48,477.86	\$226,736.45
BALANCE \$237,624		\$108,729.43	\$1,147,849.41	\$1,609,854.53			
NOVEMBER \$41,880	.40 \$11,528.46	\$12,985.29	\$147,456.28	\$213,850.43	\$273,828.00	\$59,977.57	\$286,714.02
BALANCE \$195,743		\$95,744.14	\$1,000,393.13	\$1,396,004.10			
DECEMBER \$47,224	.84 \$15,400.34	\$16,176.29	\$143,996.33	\$222,797.80	\$273,828.00	\$51,030.20	\$337,744.22
BALANCE \$148,519	.07 \$88,722.58	\$79,567.85	\$856,396.80	\$1,173,206.30			
JANUARY \$34,291	.82 \$12,799.75	\$15,698.81	\$149,010.02	\$211,800.40	\$273,828.00	\$62,027.60	\$399,771.82
BALANCE \$114,227	.25 \$75,922.83	\$63,869.04	\$574,693.69	\$961,405.90			
FEBRUARY \$29,224	.27 \$15,791.45	\$16,444.15	\$146,379.62	\$207,839.49	\$273,828.00	\$65,988.51	\$465,760.33
BALANCE \$85,002	the state of the s	\$47,424.89	\$428,314.07	\$753,566.41			
MARCH \$45,742	.44 \$20,293.38	\$17,771.80	\$163,374.43	\$247,182.05	\$273,828.00	\$26,645.95	\$492,406.28
BALANCE \$39,260	.54 \$39,838.00	\$29,653.09	\$264,939.64	\$506,384.36			
APRIL				\$0.00	\$273,828.00	\$273,828.00	\$766,234.28
BALANCE \$39,260	.54 \$39,838.00	\$29,653.09	\$264,939.64	\$506,384.36			
MAY				\$0.00	\$273,828.00	\$273,828.00	\$1,040,062.28
BALANCE \$39,260	.54 \$39,838.00	\$29,653.09	\$169,338.80	\$506,384.36			
JUNE				\$0.00	\$273,828.00	\$273,828.00	\$1,313,890.28
BALANCE \$39,260	.54 \$39,838.00	\$29,653.09	\$169,338.80	\$506,384.36			
END				0			
					\$3,286,232.00		

Pinellas County Transportation Disadvantaged Program CTC Sponsored Trip Summary 2022-2023

Provider	22-Jul	22-Aug	22-Sep	22-Oct	22-Nov	22-Dec	23-Jan	23-Feb	23-Mar	23-Apr	23-May	23-Jun	TOTAL
First Transit Wheelchair	16	41	5	11	12	17	68	78	27				275
First Transit Ambulatory	36	17	52	68	77	35	6	13	93				397
BAM-TDLS Ambulatory	370	399	341	0	0	0	0	0	0				1,110
Bay Area Metro Ambulatory	193	240	331	300	245	235	255	289	323				2,411
PARC (Amb)	219	211	273	258	196	249	228	239	307				2,180
PARC (W/C)	2	0	0	0	2	5	0	2	2				13
PARC (Group)	486	527	513	922	536	771	611	837	1,078				6,281
Arc Tampa Bay	1,190	1,443		1,303	1115	1,389	1,348	1,412	1,526				11,811
NCN (Amb)	1,162	1,280	1,131	1,395	1506	1,522	1,191	972	1,119				11,278
NCN (W/C)	147	142	138	132	90	82	100	101	105				1,037
NCN (Group)	57	43	68	39	42	496	28	58	1,147				1,978
Total Trips	3,878	4,343	3,937	4,428	3,821	4,801	3,835	4,001	5,727	0	0	0	38,771
		_											
Bus passes – 31 day	2,328	2,465	2,013	2,387	2,331	2,289	2,342	2,270	2,542				20,967
Bus passes – 10 day	27	57	43	43	36	38	34	38	48				364
Total Bus Passes	2355	2522	2056	2430	2367	2327	2376	2308	2590	0	0	0	21331

Pinellas County School Board

Mode	22-Jul	22-Aug	22-Sep	22-Oct	22-Nov	22-Dec	23-Jan	23-Feb	23-Mar	23-Apr	23-May	23-Jun	TOTAL
Ambulatory	1	33	67	75	64	47	30	33	35			0	385
Wheelchair	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Trips (excluding bus													
passes)	1	33	67	75	64	47	30	33	35	0	0	0	385

Pinellas County Human

Services

Mode	22-Jul	22-Aug	22-Sep	22-Oct	22-Nov	22-Dec	23-Jan	23-Feb	23-Mar	23-Apr	23-May	23-Jun	TOTAL
Ambulatory	0	0	0	0	0	0	0	0	0	0	0	0	0
Wheelchair	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Trips (excluding bus													
passes)	0	0	0	0	0	0	0	0	0	0	0	0	0

		TD REIMBURSE	MENT REQUEST	TS 2021/2022					
	NCN	PARC	ARC-TB	LIGHTHOUSE	BROKERED*	TOTAL AMT SPENT	AMT INVOICED CTD	MONTHLY DIFFERENCE	CUMULATIVE BALANCE
START	\$332.045.00	\$145,295.00	\$145.395.00	\$5,155.00	\$1,755,538.08	\$2,383,428.08			
JULY	\$18,662.46	\$8,276.88	\$9,806.17	\$0.00	\$2,675.07	\$39,420.58	\$274,124.00	\$234,703.42	\$234,703.42
BALANCE	\$313,382.54	\$137,018.12	\$135,588.83	\$5,155.00	\$1,752,863.01	\$2,344,007.50			
AUGUST	\$23,151.19	\$6,047.27	\$9,232.15	\$0.00	\$34,948.89	\$73,379.50	\$273,828.00	\$200,448.50	\$435,151.92
BALANCE	\$290,231.35	\$130,970.85	\$126,356.68	\$5,155.00	\$1,717,914.12	\$2,270,628.00			
SEPTEMBER	\$25,287.20	\$7,477.78	\$9,767.91	\$0.00	\$86,978.72	\$129,511.61	\$273,828.00	\$144,316.39	\$579,468.31
BALANCE	\$264,944.15	\$123,493.07	\$116,588.77	\$5,155.00	\$1,630,935.40	\$2,141,116.39			
OCTOBER	\$16,996.48	\$7,535.71	\$11,442.13	\$0.00	\$104,727.02	\$140,701.34	\$273,828.00	\$133,126.66	\$712,594.97
BALANCE	\$247,947.67	\$115,957.36	\$105,146.64	\$5,155.00	\$1,526,208.38	\$2,000,415.05			
NOVEMBER	\$22,131.04	\$5,822.21	\$9,002.55	\$0.00	\$109,400.88	\$146,356.68	\$273,828.00	\$127,471.32	\$840,066.29
	\$225,816.63	\$110,135.15	\$96,144.09	\$5,155.00	\$1,416,807.50	\$1,854,058.37			
DECEMBER	\$20,694.95	\$4,922.43	\$9,739.21	\$0.00	\$136,635.76	\$171,992.35	\$273,828.00	\$101,835.65	\$941,901.94
BALANCE	\$205,121.68	\$105,212.72	\$86,404.88	\$5,155.00	\$1,280,171.74	\$1,682,066.02			
JANUARY	\$17,811.13	\$6,604.65	\$5,424.49	\$0.00	\$136,261.73	\$166,102.00	\$273,828.00	\$107,726.00	\$1,049,627.94
BALANCE	\$187,310.55	\$98,608.07	\$80,980.39	\$5,155.00	\$574,693.69	\$1,515,964.02			
FEBRUARY	\$19,492.47	\$6,882.03	\$10,408.90	\$0.00	\$136,893.16	\$173,676.56	\$273,828.00	\$100,151.44	\$1,149,779.38
BALANCE	\$167,818.08	\$91,726.04	\$70,571.49	\$5,155.00	\$437,800.53	\$1,342,287.46			
MARCH	\$26,110.30	\$8,357.90	\$14,465.31	\$0.00	\$145,888.65	\$194,822.16	\$273,828.00	\$79,005.84	\$1,228,785.22
BALANCE	\$141,707.78	\$83,368.14	\$56,106.18	\$5,155.00	\$291,911.88	\$1,147,465.30			
APRIL						\$0.00	\$273,828.00	\$273,828.00	\$1,502,613.22
BALANCE	\$141,707.78	\$83,368.14	\$56,106.18	\$5,155.00	\$291,911.88	\$1,147,465.30			
MAY						\$0.00	\$273,828.00	\$273,828.00	\$1,776,441.22
	\$141,707.78	\$83,368.14	\$56,106.18	\$5,155.00	\$169,338.80	\$1,147,465.30			
JUNE						\$0.00	\$273,828.00	\$273,828.00	\$2,050,269.22
	\$141,707.78	\$83,368.14	\$56,106.18	\$5,155.00	\$169,338.80	\$1,147,465.30			
END						0			
							\$3,286,232.00		

Pinellas County Transportation Disadvantaged Program CTC Sponsored Trip Summary 2021-2022

Provider	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	22-Apr	22-May	22-Jun	TOTAL
First Transit Wheelchair	23	21	18	28	22	14	17	14	15				172
First Transit Ambulatory	50	55	44	36	78	15	1	8	32				319
UZURV Ambulatory	47	26	40	42	25	17	0	0	0				
Bay Area Metro Ambulatory	17	7	13	31	30	55	291	391	457				
PARC (Amb)	187	169	197	139	141	85	221	215	273				1,627
PARC (W/C)	0	0	0	0	0	0	0	2	0				2
PARC (Group)	501	303	398	517	334	349	260	294	342				3,298
Arc Tampa Bay	1,025	965	1,021	1,196	941	1,048	567	1,088	1,512				9,363
NCN (Amb)	859	1,078	1,139	739	973	888	803	904	1,149				8,532
NCN (W/C)	56	67	95	67	99	107	68	80	138				777
NCN (Group)	91	97	108	95	88	72	71	10	31				663
Lighthouse for the Blind	0	0	0	0	0	0	0	0	0				0
Total Trips	2,856	2,788	3,073	2,890	2,731	2,650	2,299	3,006	3,949	0	0		0 24,753
										·		_	
Bus passes – 31 day	0	551	1,423	1,712	1,788	2,259	2,199	2,184	2,294				14,410
Bus passes – 10 day	0	5	18	22	21	34	20	13	35				168
Total Bus Passes	0	556	1441	1734	1809	2293	2219	2197	2329	0	0		0 14578

Pinellas County School Board

Mode	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	22-Apr	22-May	22-Jun	TOTAL
Ambulatory	0	0	0	9	7	4	14	0					34
Wheelchair	0	0	0	0	0	0	0	0					0
Total Trips (excluding bus passes)	0	0	0	9	7	4	14	0	0	0	0	0	34

Pinellas County Human Services

Mode	21-Jul	21-Aug	21-Sep	21-Oct	21-Nov	21-Dec	22-Jan	22-Feb	22-Mar	22-Apr	22-May	22-Jun	TOTAL
Ambulatory	0	0	0	0	0	0	0	0					0
Wheelchair	0	0	0	0	0	0	0	0					0
Total Trips (excluding bus passes)	0	0	0	0	0	0	0	0	0	0	0	(0

Local Coordinating Board - May 16, 2023

12. Public Comment



SUMMARY

This is an opportunity for any member of the public to address the board on issues related to the Transportation Disadvantaged Program. Speakers are requested to limit their comments to no more than five minutes.